



TOYOTA | Warranty Information Sheet

Comprehensive warranties are included with all of our new vehicles and our Signature Class and SBT used vehicle range. You can also purchase extended warranties for added protection against sudden mechanical and electrical failure throughout the life of your vehicle.



PRODUCT COVERAGE	USED VEHICLE WARRANTIES			NEW VEHICLE WARRANTIES
	no worries  warranty			
	POWERTRAIN	FULL MECHANICAL	FULL MECHANICAL +	PLATINUM
	● Comprehensive Cover	○ Partial Cover	○ No Cover	
Expendable/Maintenance Items	○	○	○	○
Audio Systems	○	○	○	●
Video & Navigation Systems	○	○	○	●
Exhaust Systems	○	○	○	●
Interior Trim/Upholstery	○	○	○	●
Exterior Body/Trim/Glass	○	◐	◐	●
Suspension	○	◐	◐	●
SRS System	○	◐	◐	●
Hybrid System /HV battery	○	●	●	●
Air Conditioning	○	●	●	●
Steering Components	○	●	●	●
Fuel System	◐	●	●	●
Turbo/Supercharger	◐	●	●	●
Manual Transmission/Clutch	◐	●	●	●
Automatic Transmission	◐	●	●	●
Overdrive Units	◐	●	●	●
Transfer Box (4WD)	◐	●	●	●
Driveshaft	◐	●	●	●
Differential	◐	●	●	●
Braking System	◐	●	●	●
Electrical Components	◐	●	●	●
Engine	●	●	●	●
Engine Management System	●	●	●	●
Cooling System	●	●	●	●
QUOTE Including GST				
12 mths	\$	\$	\$	N/A
24 mths	\$	\$	\$	\$
36 mths	\$	\$	\$	N/A
Dealer:				Phone:

This summary is designed to give an overview of Toyota New Zealand's warranty products only and does not constitute our full warranty policy statement. More information on coverage and eligibility is available from your Toyota dealer or visit www.toyota.co.nz/warranties. A pre-inspection (included in the warranty price) may be required to assess your vehicles eligibility for Toyota's warranty products.

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	USED VEHICLE WARRANTIES			NEW VEHICLE WARRANTIES
	no worries  warranty			
	POWERTRAIN	FULL MECHANICAL	FULL MECHANICAL +	PLATINUM
AVAILABILITY	Purchase for other vehicles which meet eligibility criteria	Included with all Toyota Signature & SBT vehicles	Purchase for other vehicles which meet eligibility criteria	Standard Warranty Included with all new Toyota and Daihatsu vehicles Purchase Platinum upgrade for new Toyota and Daihatsu vehicles
ELIGIBILITY CRITERIA				less than 36 months/100,000 km ⁹ from first registration, including regular service history
Age/Kilometres	less than 225,000 km	less than 150,000 km		
High Usage ¹	✗	✗	✓	
Premium SUV/Luxury ²	✓ ³	✗	✓	
High Performance/Sports ⁴	✗	✗	✓	N/A
Hybrid ⁵	✓	✓	✓	
All Others ⁶	✓	✓	✓	
KEY BENEFITS				
Toyota Backed	✓	✓	✓	✓
Unlimited Kilometres	✓	✓	✓	✗
Toyota Genuine Parts	✓	✓	✓	✓
Toyota Quality Service	✓	✓	✓	✓
Fully Transferable	✓	✓	✓	✓
AA Roadservice	✓	✓	✓	✓
Additional Towing ⁷	\$ 300	\$ 300	\$ 500	Platinum: \$ 500
Accommodation/Rental Vehicle (total) ⁷	\$ 600	\$ 600	\$ 1,000	Standard: \$ 600 Platinum: \$ 1,000
PRODUCT FEATURES				
Period of Cover	1, 2 or 3 years/Unlimited Kilometres ⁸			Standard: 3 years/100,000km ⁹ Platinum: 5 years/150,000km ⁹
Maximum per Claim ⁷	\$ 2,750	\$ 5,500 Signature: No Limit	\$ 8,000	No Maximum
Excess per Claim ⁷	\$ 250 (Note: No excess for Toyota/Daihatsu/Lexus vehicles)			N/A

Toyota Backed

Toyota warranties are fully backed by Toyota New Zealand and supported by Authorised Toyota dealers throughout NZ. Toyota's customer focus and financial stability makes for a superior warranty experience.

Unlimited Kilometres

Toyota used vehicle warranties have no kilometre restrictions while the vehicle is under warranty, while Toyota new vehicle warranties have generous kilometre allowances.

Toyota Genuine Parts

Toyota Genuine Parts are used for all warranty repairs. Toyota Genuine Parts have been designed specifically for your Toyota and are manufactured and tested to the highest standards by Toyota.

Toyota Quality Service

Toyota warranty repairs are carried out by Toyota trained technicians who have immediate access to the latest service repair information and advanced diagnostic equipment.

Fully Transferable

Toyota warranties are fully transferable to the next owner. Toyota warranties purchased (in addition to standard new and used vehicle warranties) are refundable providing no claims have been paid.

AA Roadservice/Breakdown Benefits

All Toyota extended warranties include 24 hr AA Roadservice, which includes callouts for flat tyres, battery, lockout, fuel and towing to the nearest Toyota dealer. Additional towing and accommodation/rental vehicle allowances are also included.

¹ Includes (but not limited to) taxi, rental, courier, security vehicles & other vehicles travelling greater than 40,000km per year. Vehicles over 3500kg gross weight not eligible.

² Includes Prado, Land Cruiser 200, Land Cruiser 70, Lexus and Japanese domestic market equivalents. Also includes any non Toyotas which retailed new at \$70,000 or more. Any other makes which retailed new at \$200,000 or more not eligible.

³ Available to Prado, Land Cruiser 200, Land Cruiser 70, Lexus and Japanese domestic market equivalents only. All other makes excluded.

⁴ Includes (but not limited to) Holden HSV, Ford FPV, Mitsubishi EVO, Subaru WRX, etc.

⁵ Includes vehicles originally supplied by Toyota NZ only. Other hybrid vehicles not eligible.

⁶ Excludes DPR Hiace Vans not originally supplied by Toyota NZ.

⁷ Amounts shown are maximums and are GST inclusive.

⁸ Unlimited kilometres within warranty period.

⁹ Whichever occurs first under normal operating conditions. Conditional on complete service/maintenance history.

Ask your Toyota Dealer for more information or visit www.toyota.co.nz/warranties